Effective October 1st, 2024, Harvard University Press and Yale University Press will no longer be distributed through Triliteral/Lakeside. After October 1st, 2024, Harvard University Press and Yale University Press will be distributed by W. W. Norton.

**ORDERING:**

Triliteral will accept purchase orders through September 20, 2024 for fulfillment by October 1st, 2024.

All backorders for Harvard University Press and Yale University Press merchandise that is not available for fulfillment by October 1, 2024, will be canceled by Triliteral. Canceled orders will not be transferred to W. W. Norton.

After September 20, 2024, please direct all purchase orders to W. W. Norton at:

1000 Keystone Industrial Park  
Dunmore, PA 18512  
Phone: (570) 346-2029  
FAX: (570) 346-1442

W. W. Norton customer service line is (800) 233-4830. Orders can be sent to orders@wnorton.com. Customer service inquiries can be sent to customerservice@wnorton.com. W. W. Norton SAN is 2025795.

**RETURNS:**

Harvard University Press and Yale University Press merchandise purchased from Triliteral must be returned to Triliteral before October 1st, 2024, referencing the Triliteral invoice information to receive credit against your Triliteral account.

Returns of Harvard University Press and Yale University Press merchandise to W. W. Norton after October 1st, 2024 will be accepted for credit against future purchases only. No cash refunds will be issued by W. W. Norton for returns of merchandise that shipped from Triliteral. Credit issued by W. W. Norton cannot be used to settle outstanding balances owed to Triliteral.

Returns of Harvard University Press and Yale University Press books after October 1st, 2024, should be directed to W. W. Norton at the address below:

W. W. Norton and Company, Inc.  
c/o National Book Company  
1000 Keystone Industrial Park  
Dunmore, PA 18512

**RETURNS from CANADA** should continue to be sent to the address below:

W. W. Norton and Company, Inc.  
c/o APC Postal Logistics  
1575 South Gateway Road, Unit E  
Mississauga, ON L4W 5J1

**PAYMENTS AND ACCOUNTS RECEIVABLE:**
Customers' Trilateral accounts and accounts receivable balances (credit or debit) will NOT be transferred to W. W. Norton. Any amounts owed to Trilateral as of October 1, 2024, must be settled with Trilateral under existing trading terms.

- Payments to Trilateral should continue to be mailed to:
  
  Trilateral, 100 Maple Ridge Drive, Cumberland, RI 02864

- After December 1st, please mail payments to:

  W. W. Norton and Company, Inc.
  1000 Keystone Industrial Park
  Dunmore, PA 18512

To pay via ACH or with credit card, please call (800) 233-4830.

Remittances to be emailed to accountsreceivable@wwnorton.com