

# Yale UNIVERSITY PRESS

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May 15, 2024

Dear Valued Customers,

A major systems outage affecting Yale University Press's order fulfillment service provider, TriLiteral, has taken ordering operations at the facility offline since Monday, May 13<sup>th</sup>, 2024. This includes all orders placed via our website, including desk/exam requests, as well as phone orders, purchase orders, etc.

As a result, we have decided to cut short our Y24SAVE50 savings event, which was planned through May 17<sup>th</sup>. We hope to extend this offer again in the near future once TriLiteral's affected systems are back online. If you would like to be notified when the sale relaunches or hear about other promotions throughout the year, please consider [subscribing to our email list](#).

TriLiteral is working diligently to get their affected systems back up and running, but in the meantime, you may still purchase Yale University Press titles from other booksellers with available inventory, including your favorite local independent bookstores, Barnes & Noble, Amazon, and Bookshop.org. Or you can find many of our titles available in eBook or audiobook formats.

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