

Ordering Information

ALL U.S. & INTERNATIONAL ORDERS:

Customer Service (U.S.)

400 Hahn Rd

Westminster, MD 21157

Phone: (800) 733-3000

Fax: (800) 659-2436

EDI: (800) 669-1536

Email: customerservice@randomhouse.com

USA minimum retail value: initials \$100 / reorders \$200

ALL CANADIAN ORDERS:

Customer Service (Canada)

75 Sherbourne Street, 5th Floor

Toronto, ON M5A 2P9

Phone: (888) 523-9292

Fax: (888) 562-9924

Email: customerservicescanada@randomhouse.com

Canada minimum retail value: initials \$100 / reorders \$100

CANADIAN ORDERING & CUSTOMER SERVICE:

(888) 523-9292

8:30 a.m. – 5:00 p.m. EST

Monday thru Friday

Fax orders: (888) 562-9924

Toll-free electronic orders (EDI)

(800)258-4233

Minimum order: \$100 retail for Initials and Re-orders.

Canadian prices do not include GST